



Communication Policy for Basketball Team Chat Channels

1. Purpose:

The purpose of this communication policy is to establish guidelines for effective and respectful communication within basketball team chat channels. Clear communication is essential for fostering a positive and cohesive team environment, ensuring that all members are informed and engaged.

2. Scope:

This policy applies to all club members, including players, coaches, team managers and parents/carers, who participate in team chat channels for the purpose of sharing information, coordinating activities, and promoting team unity.

3. Guidelines:

- Respect: All club members are expected to communicate with respect and professionalism at all times. Harassment, discrimination, or bullying in any form will not be tolerated.
- Timeliness: Club members are expected to respond to messages in a timely manner, particularly when communications pertain to team activities, schedules, or important announcements.
- Clarity: Messages should be clear, concise, and relevant to the topic at hand. Confusion or misunderstandings can be minimised by providing all necessary information in a straightforward manner.
- Confidentiality: Confidential information, such as personal details or sensitive team matters, should not be shared in team chat channels without explicit permission from the individual or proper authority. Club members should be mindful of sharing personal information or private discussions in team chats.
- Use of Language: Team members should refrain from using inappropriate language, including profanity or offensive remarks, in team chat channels. Communication should be professional and in line with the values of the club.
- Constructive Feedback: Constructive feedback is encouraged in team chats, as long as this is communicated in a respectful manner.

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- Compliance: All club members are expected to comply with this communication policy and any additional guidelines set forth by the club. Failure to abide by these guidelines may result in disciplinary action (in line with the Hurstbridge Hurricanes Constitution 2024) and removal from chat channels.

3. Implementation:

Level Coordinators, Coaches and Team Managers are responsible for enforcing this communication policy and addressing any issues or concerns that arise in team chats. They should lead by example in demonstrating effective communication practices and promoting a positive team culture. Should there be a breach of this policy, team managers should contact the club immediately.

4. Review and Update:

This communication policy will be periodically reviewed and updated as necessary to ensure that it remains current and aligned with the needs and values of the club. Feedback from club members regarding the effectiveness of this policy is welcomed and encouraged.

By adhering to the guidelines outlined in this communication policy, club members can contribute to a harmonious and productive team environment that fosters effective communication, collaboration, and camaraderie.